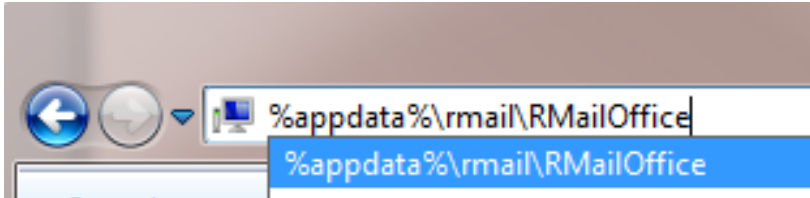


## What to do if the RMail account options are grey out

1. Close Outlook
2. Open Windows explorer
3. Type in %appdata%\rmail\RMailOffice in the search bar



4. Delete RMailOffice .settings

Name	Date modified	Type
 RMailOffice	15/05/2019 10:57	SETTINGS File

5. Open Outlook.
6. Go to file> RMail options> RMail account and login. Please note the display name can be anything.