

Frama (UK) Ltd
Privacy Notice (website)
V2.0
04.11.2019

Preface

In the following, we will inform you about the collection of personal data when using this website. Personal data are all data which can relate to you personally.

Responsible for data processing

The responsible body for data processing is:

Frama UK Ltd
15 Limes Court
Hoddesdon
EN11 8EP

Contact for data protection issues: marketing@frama.co.uk

Collection of personal data when using this website

If you browse the website without login, registration or transmission of other personal information via the website, we only collect the personal data which your browser transmits to us. These are:

- Date and time of your inquiry
- Time zone difference to Greenwich mean time (GMT)
- Content of the request (concrete page)
- Access status/http-statuscode
- Data volume transmitted
- Website from which the request comes
- Browser
- Operating system and its user interface
- Language and version of browser software

This information is used wherever possible in pseudonymous / anonymous form for the purpose of analysis to improve our website and our offers. We do not use this data for profiling or advertising.

Collection of personal data when registering for the newsletter

When registering for the newsletter, we collect further personal data in addition to the data mentioned under "collection of personal data when using this website". these are:

- Gender
- Last name
- First name
- Email address
- Product area of interest
- Position in the company
- IP address
- Moment of registration / login

We use this data only to send you the desired newsletter. For further details on the newsletter, please refer to "newsletter".

Data recipients

We fundamentally do not disclose your data, with the only exception of the web analysis service google analytics by google Inc. ("Google"). See the relevant section for this.

Contact and request form

If you use our contact form for contacting our company, the personal data will be collected only to the extent of the information you have provided us with for processing your request.

Newsletter

You can subscribe to our newsletter on our website. To subscribe to our newsletter, we use the so-called "double opt-in" process. This means that after entering your email address on our website, you are sent a confirm e-mail in which we ask you to confirm your subscription to the newsletter by clicking a corresponding link. If you do not confirm your subscription within 24 hours, your registration will be automatically deleted. If you confirm the wish to receive the newsletter, we store your e-mail address until you unsubscribe. The storage is solely for the purpose of sending you the newsletter. In addition, when you subscribe and confirm your subscription, we save your IP addresses and the time so as to prevent any abuse of your personal data.

The e-mail address is the only obligatory entry for sending the newsletters. Disclosing additional data (such as your name) is voluntary and is used solely to personalize the newsletter. This data is also deleted completely upon revocation or when you unsubscribe from the newsletter.

You may revoke your consent for the reception of our newsletters at any time. This can be done by clicking on the link provided in any of the newsletter e-mails or via the contact details given below.

Cookies

For providing you with the best online experience and for enabling the use of various functions, "cookies" are used on this website. Cookies are small text files which are downloaded to your device. At the end of the browser session, most of the cookies are deleted from your hard drive ("session cookies"). Persistent cookies remain on your computer and allow to recognize you on your next visit. If you do not want this, you have the possibility to prevent the storing of cookies on your computer by means of appropriate browser settings. If you disable cookies, then the scope of functionality of our website could be restricted.

Google analytics

This website uses Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses "cookies". The information generated by the cookie about your use of the website is normally transmitted and stored by Google on servers in the United States. In case IP-anonymization is activated on this website, your IP address will be truncated by Google within the area of the EU member states or other countries of the European Economic Area. Only in exceptional cases the whole IP address will be first transferred to a Google server in the USA and truncated there. Google will use this information on behalf of the operator of this website for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing them other services relating to website activity and internet usage.

The IP-address that your browser conveys within the scope of Google Analytics will not be associated with any other data held by Google.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

You can also opt-out from being tracked by Google Analytics with effect for the future by downloading and installing Google Analytics opt-out browser add-on for your current web browser: <http://tools.google.com/dlpage/gaoptout>

This website uses Google Analytics with the extension "_anonymizeip ()". Therefore IP addresses are only processed in a truncated version in order to eliminate direct reference to persons.

Information of the third-party provider:

Google Dublin, Google Ireland Ltd., Gordon House, Barrow Street, Dublin 4, Ireland, fax: +353 (1) 436 1001.

Terms of service: <https://www.google.com/analytics/terms/gb.html>

Overview of data protection: <https://support.google.com/analytics/answer/6004245?hl=en>

The privacy policy: <http://www.google.de/intl/gb/policies/privacy/>

Scope of application

This privacy policy applies to all pages of www.frama.com which are located on our server. It does not extend to linked websites of third parties.

Duration of data retention

None of the data collected under "collection of personal data when using this website" is stored.

Rights of access, rectification and erasure

At all times, you have the right to claim from us free information about the collected data and rectification of inaccurate data. We examine requests for erasure in each individual case and delete all erasable data. Corresponding requests should be addressed as clearly and detailed as possible to: datenschutzframa.com

Right to object

If you wish to object to the collection of personal data listed under "collection of personal data when using this website", we ask you to refrain from using our website, as data collection is directly linked to the use of our website.

Complaint possibilities

According to the EU general data protection regulation art 13 para. 2 (d) you have the right to lodge a complaint with a supervisory authority.

Use of Tawk.to - Live Chat

This website optionally offers the use of Tawk.to (live chat software)

The provider is: Tawk.to Ltd., 187 E Warm Springs Rd, SB298, Las Vegas, Nevada 89119, US
www.tawk.to.

The chat is integrated into the source code of our website via a script. By using the chat you automatically use the services of Tawk.to. The data collected includes: Chat history, IP address at the time of the chat and country of origin. This information is not shared with third parties and is used for protection and internal statistics only. By using the chat, you agree to be bound by it. The data collected using Tawk.to technologies will not be used to personally identify the visitor to this website. It will not be stored and deleted after the chat. The purpose and scope of the data collection and the further processing and use of the data by Tawk.to as well as your rights in this regard and setting options to protect your privacy can be found in Tawk.to's data protection information: www.tawk.to/privacy-policy/