

FramaLink (Licence/Machine numbers prefixed with FSC)

Re-crediting is the process of adding postage credits to your franking machine. It is a 'pay in advance' system that allows you to maintain credit for continuous postage. Once your postage holding account is set up and funds have been cleared into it, then re-crediting can be done by connection of your franking machine to Frama via a modem cable. Re-credits can then be obtained 24 hours per day, as long as funds are available.

Postage starts with a minimum figure of £100.00, and increases in increments of £100.00 thereafter.

There are three ways to pay for your postage:

1. BACS
2. Direct Debit
3. Cheque

We also accept credit cards for emergency payments but please be aware that these payments will be subject to a 5% service charge. Accordingly this is not recommended as a permanent payment solution. There is also a £25.00 plus VAT annual fixed fee for the administration of cheques.

As postage is not currently subject to VAT, invoices are not raised for these payments. However if you wish to receive a Pro Forma Invoice then you simply request this from the Framalink team, using the contact details below.

FramaLink Payment Information

Barclays Business Centre, Baker Street Branch, 93 Baker Street, London, WC1A 4SD

Account Name: Frama (UK) Ltd – Framalink

Sort Code: 20-03-53

Account Number: 10745650

Making changes to your postage re-crediting value

Re-crediting via direct debit works upon a system of replacing your holding account with the same value of funds as each re-credit. The limit you set for yourself will be available to you every 5 working days. So if you load 4 times a month your direct debit will appear on your bank statement 4 times in that month, (3 working days after each load). Conversely if you load three times a year then the direct debit will only be collected from your bank account 3 times a year. If you wish to change the amount of your direct debit either on a one-off or permanent basis, then simply contact this office. The new amount will normally be available to your company 5 working days later.

Contacting the FramaLink Team

For all queries regarding postage re-crediting or direct debit setup/alterations please contact us using the information below:

E: framaonline@frama.co.uk

T: 01992 451125 (option 4)

F: 01992 471078

FramaOnline (Licence numbers prefixed with F)

Re-crediting is the process of adding postage credits to your franking machine. It is a 'pay in advance' system that allows you to maintain credit for continuous postage. Once your postage holding account is set up and funds have been cleared into it, then re-crediting can be done by connection of your franking machine to Frama via a modem cable. Re-credits can then be obtained 24 hours per day, as long as funds are available.

Postage starts with a minimum figure of £25.00, and increases in a choice of increments thereafter.

There are three ways to pay for your postage:

1. BACS
2. Direct Debit
3. Cheque

We also accept credit cards for emergency payments but please be aware that these payments will be subject to a 5% service charge. Accordingly this is not recommended as a permanent payment solution. There is also a £25.00 plus VAT annual fixed fee for the administration of cheques. As postage is not currently subject to VAT, invoices are not raised for these payments. However if you wish to receive a Pro Forma Invoice then you are able to obtain this directly from your franking machine, along with Statements and Cost Centre Reports. Your statement can be isolated to a particular cost centre and divided into monthly periods for accounting and budgeting purposes. Please see the examples below:

For information on how to obtain your own statements etc, please refer to your franking machine user manual or alternatively use our handy technical help guides on the Frama website; www.frama.co.uk

FramaLink Payment Information

Barclays Business Centre, Baker Street Branch, 93 Baker Street, London, WC1A 4SD

Account Name: Frama (UK) Ltd – Frama Online

Sort Code: 20-03-53

Account Number: 13243273

Making changes to your postage re-crediting value

Re-crediting via direct debit works upon a system of replacing your holding account with the same value of funds as each re-credit. The limit you set for yourself will be available to you every 5 working days. So if you load twice a month your direct debit will appear on your bank statement twice in that month, (3 working days after each load). Conversely if you load three times a year then the direct debit will only be collected from your bank account 3 times a year. If you wish to change the amount of your direct debit either on a one-off or permanent basis, then simply contact this office using the details below. The new amount will normally be available to your company 5 working days later.

Contacting the FramaOnline Team

For all queries regarding postage re-crediting or direct debit setup/alterations please contact us using the information below:

E: framaonline@frama.co.uk

T: 01992 451125 (option 4)

F: 01992 471078