

Frama Information Guides:

Methods of Payment

Please use the following information to ascertain the payment method that will be most suitable for your company in paying for the postage credit on your Frama franking machine.

Direct Debits

If you decide to pay by Direct Debit then you will see an initial amount being debited to your bank account with the reference **"Framalink CN****** (Your unique customer number). This amount, for example £500, will be credited to your holding account and held there until you wish to load your machine. After you have loaded your machine the next Direct Debit payment is collected from your bank account three working days later. Direct Debit payments will only be collected from your bank account after each loading so, in effect, if you load your machine three times a year, the Direct Debit payments will similarly be collected from your bank account three times a year, conversely if you load three times a month the Direct Debit payment will be collected three times a month. It is always for the same amount as the last re-credit and your funds are usually available to you within three working days following the loading of credit to your machine.

If you wish to change the amount of your Direct Debit either on a one-off basis or permanently, then simply contact the FramaOnline office who will fax you a form, and the new amount will normally be available to your company three working days later.

Bank Transfers

If you decide to pay by bank transfer payments may be made by Telegraphic Transfer (TT) Bacs/Chaps.

The account details are as follows:

Sort Code:	20-03-53
Account No:	10745650
Account Name:	Frama (UK) Ltd
Bank Details:	Barclays Bank PLC London Corporate Banking PO Box 15162 50 Pall Mall London SW1A 1QB

Please ensure that you ask your bank to quote your unique customer or machine number as the Payment Reference, as failure to do so could result in a delay to your re-crediting service.

Credit Cards

If you do not find these methods of payment suitable you may make payment over the telephone by Credit Card. - MasterCard, Visa, Switch/Maestro, Solo or Delta/Electron only. Please note that there is a 5% service charge applicable.